


## BridgeClimb – Climbing the Bridge Risk Assessment

Company Details:			
<b>Name:</b>	Feliz Puente Pty Ltd trading as BridgeClimb Sydney		
<b>Contact Person:</b>	Matt Jepson	<b>Position:</b>	HSE Manager
<b>Phone Number:</b>	+61 2 9240 1185	<b>Email Address:</b>	mjepson@bridgeclimb.com
<b>Date:</b>	30 <sup>th</sup> March 2026	<b>Website:</b>	bridgeclimb.com

Safety Management System:	
<b>Level of Commitment to Safety:</b>	<p>BridgeClimb is an adventure activity that carries an inherent level of risk. Safety is paramount at BridgeClimb, and we provide comprehensive safety equipment and thorough briefings for all participants. While incidents can occur due to the nature of climbing a large structure and ascending ladders, we have guided more than 5.5 million climbers without a single serious injury resulting in long term illness or fatality.</p> <p>BridgeClimb Sydney demonstrates its commitment to workplace safety through its membership with the National Safety Council of Australia (NSCA) and through a structured approach to managing health, safety and environmental risks across the business.</p> 
<b>Safety management</b>	<p>BridgeClimb operates an integrated Health, Safety and Environment (HSE) Management System aligned with the principles of ISO 45001:2018 (Occupational Health &amp; Safety) and ISO 14001:2015 (Environmental Management). This integrated approach supports BridgeClimb's commitment to maintaining a robust, proactive and continually improving framework for managing health, safety and environmental risks across our operations.</p>
<b>Safety information provided to Climbers prior to climbing:</b>	<p>Health and safety information is available on the BridgeClimb website <a href="#">Health &amp; Safety</a>, with additional pre-arrival information for Inbound Operators detailed in the <i>Inbound Confidential Resale License</i>. All Climbers also watch a mandatory safety video when onsite.</p>

<b>Drug &amp; alcohol Policy:</b>	<p>BridgeClimb enforces a zero-tolerance approach to alcohol and illegal drug use in the workplace and while representing the business, as outlined in relevant policies and procedures.</p> <p>All team members performing roles “on the bridge” including Climb Leaders, as well as support and leadership roles who are physically based on the bridge or may be required to access the bridge must complete a blood alcohol concentration (BAC) test prior to access. A result of 0.00% BAC is required.</p> <p>Disciplinary action applies where team members do not comply with this policy, with support provided where appropriate in circumstances involving potential substance misuse.</p> <p>All guests are required to complete a BAC test prior to accessing the bridge and must record a BAC reading of 0.05% or below.</p>
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<p><b>Systems used to identify hazards, risk assess and develop risk controls:</b></p>	<p>BridgeClimb has detailed systems in place to proactively identify hazards across all areas of the business, with the aim of eliminating, mitigating or controlling risks.</p> <p>All risks are monitored and reviewed regularly by senior management and the Health, Safety &amp; Environment (HSE) Manager through ongoing consultation, debriefs and Safety Working Groups.</p> <p>Team members receive training in risk assessment processes and documentation, which are reviewed at regular intervals.</p>
<p><b>Method for Team Members and Guests to communicate any safety concerns:</b></p>	<p>BridgeClimb team members and guests have a variety of channels available to raise safety concerns. These include Safety Working Groups (made up of team members from across the business), DoneSafe (our HSE Management System), speaking with a direct or indirect leader, team or individual meetings, and incident debrief processes.</p> <p>These channels are designed to support consultation, make it easy to raise safety concerns, and enable the identification and review of improvement opportunities. Workplace inspections are conducted on a daily, weekly or monthly basis across public and back-of-house areas, allowing hazards to be identified and addressed promptly. Incidents, hazards and corrective actions can also be reported through our HSE reporting system.</p>
<p><b>Does BridgeClimb have public liability insurance and workers compensation insurance:</b></p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>

<p><b>Sustainability Policy:</b></p>	
<p><b>Sustainability and company responsibility:</b></p>	<p>BridgeClimb is committed to undertaking its activities in an environmentally responsible manner. We conserve resources through the effective management of water and energy, and through sustainable waste management practices across our daily operations. This includes implementing waste reduction and recycling programs and purchasing recycled products where possible.</p> <p>BridgeClimb is continually improving its sustainability practices and has achieved Carbon Neutral status in line with its sustainability strategy.</p>



Risk Management:			
<b>Authority that regulates and sets safety standards:</b>		Transport for NSW, SafeWork NSW	
<b>We certify that physical inspections and checks are made by:</b>		Inspections are carried out by BridgeClimb's in-house Climb Maintenance team on the bridge, with our Property Services team responsible for inspections of the arches. Where required, external specialist experts are engaged, including heights safety professionals and structural engineers.	
<b>Key risks / hazards identified:</b>	<b>Summit / Ultimate climbs:</b> Moderate physical exertion, ladder climbing required, frequent rest stops, leisurely pace	<b>Control strategies:</b>	<ul style="list-style-type: none"> <li>Physical pre-climb assessments are completed by trained Duty Managers for any guest identified as higher risk through the health declaration process</li> <li>Pre-climb simulator for the Summit Climb</li> <li>Team Members are positioned on the bridge at all times to assist with any guest issues</li> <li>Constant supervision by First Aid-trained Team Members</li> <li>Climb Leader training, including refresher training on policies and procedures</li> </ul>
	<b>'Insider' Climb / UnderBridge Walk:</b> No ladders, limited rest stops, moderately intense continuous pace		<ul style="list-style-type: none"> <li>Physical pre-climb assessments are completed by trained Duty Managers for any guest identified as higher risk through the health declaration process</li> <li>Pre-climb simulator for the Summit Climb</li> <li>Team Members are positioned on the bridge at all times to assist with any guest issues</li> <li>Constant supervision by First Aid-trained Team Members</li> <li>Climb Leader training, including refresher training on policies and procedures</li> </ul>



Risk Management:			
<b>Key risks / hazards identified:</b>	<b>Exposure</b> to all weather conditions	<b>Controls:</b>	<ul style="list-style-type: none"> <li>• Weather radar systems used to monitor and manage approaching weather events</li> <li>• BridgeClimb Emergency Procedures</li> <li>• Established weather monitoring and response procedures</li> </ul>
	<b>Operating at heights</b> up to 134 metres above sea level		<ul style="list-style-type: none"> <li>• Guests attached to a guiding line system at all times</li> <li>• Preventative maintenance programs</li> <li>• Use of appropriate Personal Protective Equipment</li> <li>• Constant supervision by trained Team Members</li> </ul>
	<b>Health Considerations</b>		<ul style="list-style-type: none"> <li>• A comprehensive pre-climb health declaration is completed by all guests prior to participation</li> <li>• Additional health assessment processes apply for guests with disclosed medical conditions that may require further review</li> <li>• A reasonable level of fitness is required to participate</li> </ul>
	<b>Medical Emergencies</b>		<ul style="list-style-type: none"> <li>• First Aid-trained Team Members</li> <li>• First Aid kits and automated external defibrillators (AEDs) available</li> <li>• BridgeClimb operates as part of the wider Sydney Harbour Bridge emergency response arrangements, including escalation to NSW Ambulance and other emergency services where required</li> <li>• Access to drinking water via fountains on the bridge and water carried by Climb Leaders</li> <li>• Regular emergency response training and drills</li> <li>• Incident and hazard reporting processes in place</li> </ul>



Operational Procedures and Safety Control Measures:	
Activities	Control Measures ✓ or <input type="checkbox"/>
We certify that all equipment is properly maintained and checked before each use	✓
We certify that if equipment is faulty it is removed from use and rectified before being used again.	✓
We certify that all Climb Leaders complete BridgeClimb's intensive training program prior to leading climbs.	✓ (by BridgeClimb)
We certify that all Climb Leaders complete BridgeClimb First Aid training prior to providing first aid.	✓
We certify that BridgeClimb operates in a range of weather conditions, excluding electrical storms and other extreme conditions.	Weather conditions are actively monitored, with established procedures in place to manage changing conditions and suspend or delay climbs where required.
We certify that all harnesses and static lines are strong, durable and fit for purpose.	✓
We certify that all guests are secured at all times while on the bridge.	✓
We certify that all climb routes are designed to minimise risk and are clearly documented.	✓
We certify that all operational areas have access to first aid facilities and equipment, including an automated external defibrillator (AED).	✓
We certify that medical restrictions and participation requirements for guests are clearly communicated prior to participation.	<a href="#">Health &amp; Safety</a>
We confirm that the particular conditions that make the activity potentially hazardous are as follows – e.g. <i>windy and wet weather, hot and humid weather conditions, dust storms.</i>	✓

Additional Information:	
We certify that a safety briefing <u>will</u> be given to each group prior to the activity taking place.	✓

Name: Position:	Matt Jepson HSE Manager	Date:	30th March 2026
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Risk Matrix		Consequences: How severely it hurts someone (if it happens)?				
		Insignificant As per definitions	Minor As per definitions	Moderate As per definitions	Major As per definitions	Extreme As per definitions
Likelihood: How likely is it to happen?		1	2	3	4	5
Almost certain Expected in most circumstances	E	Low	Medium	High	Severe	Severe
Likely Will probably occur at some time	D	Low	Low	Medium	High	Severe
Possible Unusual but possible, a possible co-incident	C	Low	Low	Medium	Medium	High
Unlikely Unlikely to occur, hasn't happened in years of exposure	B	Very Low	Low	Low	Medium	High
Rare May only occur in exceptional circumstances, no knowledge of previous incident/noncompliance	A	Very Low	Very Low	Low	Low	Medium
Definitions		Insignificant	Minor	Moderate	Major	Extreme
Safety		Insignificant injury or ailments. No treatment required	Injury or illness requiring onsite first aid treatment e.g. minor cuts and bruises	Offsite medical treatment needed. e.g. Stitches	Medium term, recovery from disability/injury to one or more persons. SafeWork NSW reportable injury. e.g. fracture.	Single or multiple fatalities and/or irreversible disability or impairment of people